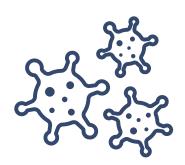


Helping Consumers Through The Pandemic

Compassion during a crisis

Designated essential by the Federal and State Government, Texas Credit Access Businesses (CABs) remained focused on the health and safety of their customers and employees, while preserving consumers' access to vital small-dollar credit during a time of national need.



Financial Assistance

- Flexible payment option extended payment plans
- Waived NSF and late fees
- Ensuring access to credit remains available

Customer Engagement

- Regular check-ins with customers
- Encourage online engagement
- Protect consumers from unregulated lenders and online scams

Enhanced Safety Protocols



- Strict adherence to CDC guidelines and recommendations
- Implementing additional cleaning and hygiene procedures and strict social distancing
- Enacting contact tracing protocols and alerts to customers and employees